

OVERVIEW

Woodhouse Edgeline® H3 is a range of H3 LOSP treated and pre-primed Radiata pine mouldings manufactured for dry interior applications. Woodhouse Edgeline® H3 is highly suited to installation as an architrave, skirting, door jamb, or trim in indoor building applications that are protected from wetting, leaching, and prevailing weather conditions.

PRODUCT WARRANTY

Woodhouse Timber Company guarantees that Woodhouse Edgeline® H3 building products will be resistant to termite and insect borer attack for 15 years from date of supply if installed in accordance with our instructions and guidelines, and subject to the exclusions and limitations set out in this Warranty.

If a Woodhouse Edgeline® H3 product exhibits failure due to termite or insect borer attack, the affected product will be remedied or replaced according to the specified terms in this limited Product Guarantee.

CONDITIONS OF WARRANTY

Woodhouse Edgeline® H3 building products are covered by a limited guarantee in dry interior applications against termite and insect borer attack. Woodhouse's maximum liability under this Guarantee is limited to and set out in the following table:

Treatment Level	Preservative Identification Number ¹	Example Applications ²	Limited Guarantee Period ³	
			Product Replacement & Labour Costs	Product Replacement Only
H3 LOSP for dry, interior applications	64	Architraves, skirtings, door jambs, trim	7 Years	15 Years

Notes:

1. There are a number of preservative treatments that have been approved for use by the Australian Pesticides and Veterinary Medicines Authority (APVMA) and which are applied to timber products by manufacturers in accordance with AS1604.1 – Specification for preservative treatment. Woodhouse Edgeline® H3 uses only Light Organic Solvent Preservative (LOSP) treatments formulated as preservative code 64 and containing a combination of azole fungicides and organic insecticides as active ingredients. For more information on treatment types and preservative identification numbers, consult AS1604.1 – Specification for preservative treatment.
2. The examples provided here are not exhaustive. Consult the National Construction Code, local building regulations, and Woodhouse's portfolio of technical literature if you are unsure of the correct specification for a particular application.
3. The Woodhouse Edgeline® H3 limited guarantee covers both product replacement and installation costs for seven (7) years from the date of supply as shown on your invoice from the timber merchant. After this period has elapsed, the Guarantee covers product replacement only until the end of the 15 year guarantee period. See exclusions and limitations for more information.

EXCLUSIONS AND LIMITATIONS

To the maximum extent permitted at law, this limited Guarantee specifically limits and/or excludes claims, costs or damages against Woodhouse Timber Company as follows:

- Damage to or degradation of Woodhouse Edgeline® H3 products due to any cause other than termite and insect attack, such as – fungal decay; weathering; corrosion; bleaching; staining caused by mould fungi; flaking, blistering, or peeling of topcoats; mechanical wear and tear; and breakage due to impact or fire, and any other cause outside the reasonable control of Woodhouse.
- Damage to or degradation of Woodhouse Edgeline® H3 products caused by installation into applications for which they are not designed or are not suitable, such as where the product is exposed to periodic wetting in an exterior application, or where the product is subjected to undue mechanical stress or extreme environmental conditions.
- Damage to or degradation of Woodhouse Edgeline® H3 products due to poor installation methods, or inadequate and irregular maintenance schedules that allow moisture, dirt and other organic materials to accumulate for prolonged periods on the surface of the product.
- Any inherent physical properties or qualities of wood itself such as strength, general appearance, knots and other imperfections, wane, checking, splits, shrinkage, swelling, warping, and twisting.
- Any minor or aesthetic damage that does not significantly affect the functional capacity of the Woodhouse Edgeline® H3 product.
- Any Woodhouse Edgeline® H3 products that are rip sawn, re-dressed, or have the original dimensions significantly altered in any way (except where the product is cut to length, drilled for fixings, or notched as required for fitting).
- Any Woodhouse Edgeline® H3 products that are removed from their original installation and reused at a new location.
- All other costs, damages, injury compensation, or consequential losses (including, but not limited to, loss of profit, loss of use of plant or facility, loss of opportunity, loss of goodwill or special or punitive damages) to other property, the purchaser, or any other party howsoever caused as a result of using the products (except where such liabilities cannot be excluded or limited by law).

TRANSFERABILITY OF WARRANTY

This warranty is given to the owners of the building or property at the time of installation of Woodhouse Edgeline® H3 products, and to any secondary parties that may take ownership of the building or property within seven (7) years of date of supply. The warranty cannot otherwise be transferred or assigned to any other person or organisation outside of this time period.

MAKING A CLAIM

To make a claim under the framework of this limited Guarantee, you must notify Woodhouse Timber Company of your claim within 30 days of discovery and prior to conducting any works to remedy the alleged product failure or defect by using the warranty claim form available online at:

<https://www.woodhouse.com.au/product-warranty-claim-form/>

Alternatively, you may make a claim by contacting Woodhouse Timber Company in writing at the following address:

Attention: Product Manager
Woodhouse Timber Company
PO Box 487
Mt Ommaney, Queensland 4074
Australia

Claim documentation that is submitted to Woodhouse Timber Company should include both proof of purchase and a written statement outlining the nature of the alleged product failure or defect.

Before assessing any claim, we may require you to submit additional supporting information, including photographs of the Woodhouse Edgeline® H3 product and installation environment, and/or samples of goods demonstrating the claimed defect. Woodhouse Timber Company will also need to be permitted to inspect and test the alleged failed Edgeline® H3 product and any structure in which it is incorporated in order to assess the validity of your claim.

If Woodhouse Timber Company determines that your claim is valid, replacement or reimbursement will be carried out according to the terms outlined in this limited Guarantee. This warranty does not cover any costs incurred in:

- preparing a claim;
- removing and disposing of redundant wood products from site;
- access and vehicle transport to site;
- administrative costs associated with rectification works; and
- consequential losses (including, but not limited to, loss of profit, loss of use of plant or facility, loss of opportunity, loss of goodwill or special or punitive damages).

AUSTRALIAN CONSUMER LAW

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

This limited Guarantee is independent of any other warranties and legal protection which you, the purchaser or owner, may have against the manufacturer or reseller of Woodhouse Edgeline® H3 building products, and does not limit or modify any other rights that you have under law.

Woodhouse Edgeline® is a registered trademark of the Woodhouse Timber Company.